

**PUNJAB STATE POWER CORPORATION LTD
CONSUMERS GRIEVANCES REDRESSAL FORUM
P-1, WHITE HOUSE, RAJPURA COLONY ROAD, PATIALA
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Appeal No: CG-94 of 2013

Instituted On: 29.07.2013

Closed On: 22.08.2013

**Sh. Tejinder Singh C/o Sumit Gupta,
106-R, Industrial Area-B,
Ludhiana-141003.**

.....Appellant

Name of Op/Division: Janta Nagar (Spl.) Ludhiana

A/c No.: WW-22/BM-15/0143

Through

Sh. Sukhminder Singh, PR

V/s

PUNJAB STATE POWER CORPORATION LTDRespondent

Through

Er. Sanjiv Kumar Jolly, Sr.Xen/Op Janta Nagar (Spl.) Divn. Ldh.

BRIEF HISTORY

Petition No. CG-94 of 2013 was filed against order dated 28.05.2013 of CDSC, City West Circle, Ludhiana, deciding that the amount charged to the consumer on the basis of recorded consumption for 03/2013, is correct and recoverable.

The consumer is having MS category connection with sanctioned load of 98.98 KW, operating under Janta Nagar Division (Unit No.2), Ludhiana.

The consumer observed jumping of reading of his energy meter on 18.02.2013. The consumer challenged the energy meter by depositing Rs. 1200/- vide BA-16 No. 182/7993 dated 20.02.2013. The accuracy of the meter was checked by Enforcement Wing-3, Ludhiana vide ECR No. 40/3296 dated 20.02.2013 with LT ERS meter on running load 12 KW which was found within limits. However very abnormal MDI (33377 KVA) was recorded.

The energy meter of the consumer was replaced vide MCO No. 43628/3143 dated 21.02.2013 effected on 09.03.2013. The meter so replaced was sent to ME lab, vide store challan no. 130309/63859 dated 13.03.2013, where the results of the energy meter were found within limits.

The consumer was served a bill-cum-notice in 03/2013 for 16976 units, amounting to Rs.1,12,590/-. The consumer did not agree with the energy bill so raised. He approached Dy.CE/West Circle, Ludhiana for registration of the case for review by CDSC, which was allowed vide Memo No. 2912 dated 20.03.2013.

CDSC heard the case on 28.05.2013 and decided that the energy bill issued in 03/2013 for 16976 units, amounting to Rs.1,12,590/-, is correct and recoverable from the consumer.

Being not satisfied with the decision of CDSC, the consumer made an appeal in the Forum. Forum heard the case on 08.08.2013 and 22.08.2013. Then the case was closed for passing speaking orders.

Proceedings:-

PR contended that KWH reading (as per DDL print out) jumped from 499772 on dated 17.02.2013 to 514873 on 18.02.2013 and resultant consumption for one day was 15101 units. ASE/Enforcement mentioned the reading on 20.02.2013 as 515052 which was matching with the reading of 515074 as per DDL report. However CDSC has wrongly considered the reading of 519298 as per MCO/Challan, as relating of dt. 19.02.2013. Actually this reading was on 09.03.2013 and rightly mentioned on MCO affected on 09.03.2013 and also on store challan as 519298. This reading exactly matches with the reading on 09.03.2013 as printout of DDL. So, it is humbly requested to the Hon'ble forum to set aside the decision of CDSC and provide justice.

PSPCL contended that as per DDL reading on 17.02.2013 was 499772 and on 18.02.2013 the reading was 514873 which show the consumption of 15101 for one day & as per DDL the daily consumption of this consumer from 27.12.2012 to 23.02.2013 was approximately 150 units daily.

However the reading as per DDL was 514963 on 19.02.2013 and the reading as per Enforcement ECR was 515052 on 20.02.2013 which seems correct as the reading as per DDL was 515074 on 20.02.2013. It does not prove that meter has been jumped though the MDI register/software may have gone defective.

Observations of the Forum:-

After the perusal of petition, reply, written arguments, proceedings, oral discussions and record made available to the Forum, Forum observed as under:-

The energy meter of the consumer was checked by ASE/Enf. on 20.02.2013 and accuracy of the meter was reported within limits but very abnormal MDI of 33377 KVA was recorded. The DDL of the meter was taken by the Enforcement. As per DDL, the reading of the meter on 17.02.2013 is 499772 and it jumped to 514873 on 18.02.2013, thereby recording consumption of 15101 units for one day. The normal monthly consumption of the consumer for the last two years is in the range of 4000-5000 units. The consumption of 15001 units, in one day is not possible with 98.98 KW load. Thus abnormal consumption is definitely due to erratic behaviour of the meter.

PR contended that KWH reading jumped from 499772 on 17.02.2013 to 514873 on 18.02.2013 and resultant consumption for one day was 15101 units.

PSPCL contended that daily consumption of the consumer from 27.12.2012 to 23.02.2013 was approximately 150 units and DDL shows consumption of 15101 units from 17.02.2013 to 18.02.2013.

Forum observed that jumping of reading of the meter between 17.02.2013 to 18.02.2013 is evident from DDL report. However CDSC West Circle Ludhiana altogether ignored this fact while deciding the case. Further the decision of CDSC is vague, wrong and non-speaking. It has not been explained as to how the

consumption of 15001 units for one day was considered as correct.

After considering all the facts of the case, Forum came to the conclusion that energy bill issued in 03/2013 for 16976 units is not correct and the same is required to be revised on the basis of consumption of corresponding month of the previous year.

Decision:-

Keeping in view the petition, reply, written arguments, oral discussions, and after hearing both the parties, verifying the record produced by them and observations of Forum, Forum decides:

- That the energy bill issued in 03/2013 be revised on the basis of consumption recorded during corresponding month of previous year.
- That the balance amount recoverable/refundable, if any, be recovered/refunded from/to the consumer along-with interest/surcharge as per instructions of PSPCL.
- As required under Section 19(1) & 19(1A) of Punjab State Electricity Regulatory Commission (Forum & Ombudsman) Regulation-2005, the implementation of this decision may be intimated to this office within 30 days from the date of receipt of this letter.

(Rajinder Singh)
CAO/Member

(K.S. Grewal)
Member/Independent

(Er. Ashok Goyal)
EIC/Chairman